

UCANDANCE

S T U D I O

SINGING

2024 TERMS & CONDITIONS

By submitting an enrolment and participating at U Can Dance, you are agreeing to the following Terms and Conditions.

1. STUDENT CARE POLICY

Friendly, encouraging & caring behaviours only tolerated at U Can Dance.

2. INFORMATION PACK

By submitting an enrolment and participating at U Can Dance, you are to have viewed the 2024 Information Pack.

3. PAYMENT POLICY

It is agreed that all fees and costs incurred at U Can Dance must be paid in full by the due dates outlined in the 2024 Information Pack & your Invoice. Upon enrolment you are agreeing to a minimum of one term and must pay for those classes, even if the student is absent.

4. OUTSTANDING ACCOUNTS

Overdue accounts exceeding 14 days will have a late payment administration fee applied. Overdue accounts exceeding 28 days, will be forwarded to our Credit Management Company. If the account is referred for collection, additional collection charges will be levied against your debt.

5. DUE DATES FOR FEES

A non refundable Registration fee of \$35 per student is required to be paid upon enrolment. Positions are confirmed when full payment of Term fees are received. All Term fees are due prior to the commencement of each Term, on the due dates outlined.

TERM 1 FEES	Due 1st February 2024
TERM 2 FEES	Due 1st April 2024
TERM 3 FEES	Due 1st June 2024
CONCERT FEES	Due 1st August 2024
TERM 4 FEES	Due 1st October 2024

6. CANCELLED CLASSES

In the event that U Can Dance needs to cancel a class for any unforeseen circumstances, if a make up class can not be offered by UCANDANCE, a credit for that class will be applied to your account.

7. REFUND POLICY

There are no refunds, transfers or credits, including change of mind, family vacations, commitments, illness/ Injury. Students enrolled for private & group classes are committing to a weekly class for the full duration of the Singing Term. If you cannot make a class for any reason, you are still required to pay for these lessons as this time is saved just for you. No refunds or credits will be given for missed classes.

8. NON ATTENDANCE

There are no refunds, credits or make up classes for students who miss classes. Students enrolled for private & group classes are committing to a weekly class for the full duration of the Singing Term. If you cannot make a class for any reason, you are still required to pay for these lessons as this time is saved just for you. No refunds or credits will be given for missed classes.

9. COVID 19

In the event that classes/events cannot run due to Government Directives or Public Health orders, if a make up class is not provided by UCANDANCE, a credit will be applied to your account. Refunds & credits will not be provided.

10. 2024 UCANSING SHOWCASE

Sunday 1st December 2024

11. UNIFORM REQUIREMENTS

Students are required to present to all classes dressed neatly in the required class attire.

12. ATTENDANCE POLICY

Where a student has been absent for lengthy periods without correspondence, their position will be passed onto a student on the wait list. We expect good attendance and team work in order for all students to progress and to avoid students performance participation to be limited.

13. TIMETABLES

During Terms 3 & 4, timetables may change to reflect concert groupings.

14. CANCELLATION OF ENROLMENT POLICY

If a student decides to discontinue classes at U Can Dance, administration must be notified via email. Please notify us prior to the following new Term. If cancelling anytime after a term has commenced, fees for that entire term must still be paid in full. Not attending, or not finishing the full term does not equate to a refund, transfer or credit.

15. TEAM APP

All enrolled families must download and become a member on our U Can Dance Team App. News, documents and important information will be posted to the Team App and parents are responsible to be checking this regularly.

16. SUPERVISION OF STUDENTS POLICY

Supervision out of class times is the responsibility of parents. Students must be signed in and out for all classes.

17. PHOTOGRAPHY & VIDEOGRAPHY

You consent to photographs and video footage being taken of your child performing in classes, at concerts and events. This footage is to be used by U Can Dance, for social media, concert DVD's and promotional material only.

18. PUBLIC HOLIDAYS

There are no classes on public holidays, unless otherwise notified.

19. INCIDENTS/GRIEVANCES

Any or all grievances, Incidents or complaints are to be directed to the principal of UCANDANCE via email. UCANDANCE is committed in ensuring your personal information is treated with the appropriate degree of privacy.

20. VARIATION OF TERMS AND CONDITIONS

At the discretion of UCANDANCE, Terms and Conditions, can change at any time.

21. LIABILITY DISCLAIMER

I/we realise that despite precautions being taken, participation in any classes, events or activities conducted by U Can Dance at various premises, carries a risk of accidental personal injury. In the event of such injury requiring emergency or medical treatment, you authorise U Can Dance, its teachers, employees, contractors, volunteers and agents, to take whatever action it deems necessary and reasonable in the circumstances. You agree to release and hold harmless U Can Dance, including its teachers, employees, contractors, staff and agents against any and all claims now and in the future, including cause of action, harm, illness, personal injury, loss or damage to property.